



WITHDRAWAL POLICY

Effective January 1, 2022

Withdrawals at least five business days prior to the first class receive a full refund (less a \$10 processing fee or an account credit (less a \$5 processing fee)).

Withdrawals less than five business days prior to the first day/date and before the start of the second day/date receive a 50% refund (less a \$10 processing fee) or an account credit (less a \$5 processing fee). Programs less than \$20 receive a 50% refund or credit.

There are no refunds after the start of the second day/date.

Online transaction fees are non-refundable.

Withdrawals due to medical conditions or injuries require a doctor's note to receive a credit for future use or a refund.

This policy applies to all Community Services programs, activities, exercise classes, workshops, camps, trips, tours, shows, clubs, sports, teams, luncheons, swim classes, and lessons.